

HOLLY SPRINGS HIGH SCHOOL Brian Pittman, Principal 5329 Cass Holt Drive Holly Springs, NC 27540 tel: (919) 577-1444 fax: (919) 577-1742

March 18, 2017

Golden Hawk Parents,

Communication has always been a priority at Holly Springs High. Starting this month, we will begin utilizing a new service provided by the Wake County Public School System that enhances communication by allowing us to deliver important information to you via phone, email, and/or text.

The School Messenger Notification System will alert parents and staff on matters such as principal messages, school closings, early dismissals, attendance, special activities and school emergencies. You will receive an opt-in message on the cell phone we have on record. We hope you will take a few moments to follow the steps to "Opt-In" to text messages. **Or, you can simply opt-in to receive text messages by texting YES to the number 67587 now.** Note: If you have already opted in for another school, you will not receive the opt-in text message.

In addition to performing the opt-in process, you will want to ensure that we have your phone numbers and current email addresses in our student information database. You can do that by visiting the front office or by contacting our Data Manager, Ms. Harrington, at <u>lharrington2@wcpss.net</u>. It's important to know that this new system will be calling numbers that it never has before so it is critical to ensure that contact information is correct.

We will continue to send the weekly email update to parents but it will come through a different service. If your email address is not currently listed in PowerSchool, you will not receive the weekly HawkBlast update unless we add it.

Lastly, it is important to know that you have choice about how you would prefer to receive contact from the school for school messages. The expanded service calls multiple phone numbers for all associated parents/guardians. You can choose how you would like to be contacted by using the new SchoolMessenger infoCenter website or infoCenter mobile app for Android and iOS. Review the *Parents Guide to infoCenter (<u>http://bit.ly/sm-infocenter</u>) for instructions on setting up your infoCenter account and setting your communications preferences.*

For support, review the Parent FAQ (http://bit.ly/sm-parent-faq) or contact your school.

If you have any questions, please feel free to contact us. More information can also be found at www.wcpss.net/schoolmessenger.

Thank you,

Brian Pittman, Principal bpittman@wcpss.net

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